

GOVSTREAM.AI, INC.

SAAS SERVICES ORDER FORM

Customer: City of Everett, a Washington municipal corporation

Contact Person(s): IT Director
2930 Wetmore AVE STE 6A, Everett, WA 98201
ITNotices@everettwa.gov

Services: Govstream will provide the City its AI-driven SaaS platform that streamlines municipal permitting for the City (the “*Services*”). The Services may include the following core components, which are subject to availability at the time of implementation. Components that are not available as of the Effective Date may be subsequently deployed as agreed upon by the Parties.

1. **PermitGuide:** AI-powered multi-channel assistant for managing external permitting inquiries at every phase of a project—from pre-application zoning questions through active permit status and inspection scheduling. Supports web, email, and voice channels. Includes an internal staff chat agent that gives City employees direct access to live operational data through integrated tools—including GIS/property lookup, the City’s permitting system, historical permit file archives, and Outlook/Exchange—enabling staff to ask questions like “What’s the status of this permit?” or “Give me a chronological summary of permits at this property.” Also includes an Admin Panel for City staff to monitor analytics, update configurations, manage internal access, audit AI-generated responses, and curate AI model improvements.
2. **Application Assistant:** AI-driven application support for permit submission, including form completion assistance, document uploads, validation, and error-checking to reduce incomplete applications and resubmissions. Includes integrated completeness review capabilities for intake staff, AI-assisted code research, compliance analysis, and regulatory cross-referencing to support staff review. May integrate with third-party platforms the City’s existing permitting system, based on system compatibility and City requirements.
3. **Post-Pilot Phase (upon Pilot Conversion):** Upon execution of a Pilot Conversion, Govstream shall additionally deploy the public-facing web and email channels of PermitGuide for external permitting inquiries.

Pilot Phase: During the period commencing on the Effective Date and ending on the date that is three (3) months after the Effective Date (the “*Pilot Conversion Date*” and such period, the “*Pilot Phase*”), Govstream shall provide the Services as further described in the Statement of Work attached hereto as Exhibit A, and all terms and conditions of this Agreement shall apply.

1. **Pilot Phase Fee:** The City shall pay a one-time Pilot Phase fee of **\$70,000** (the “*Pilot Fee*”), covering all activities during the Pilot Phase as described in the Statement of Work attached hereto as Exhibit A. The Pilot Fee shall be invoiced upon execution of this Agreement and is due within thirty (30) days of invoice. The Pilot Phase is funded by Challenge Seattle; City shall have no payment obligation for the Pilot Fee.
 - a. **Pilot Term:** The Pilot Phase shall commence on the Effective Date and continue until the Pilot Conversion Date (the “*Pilot Term*”).
 - b. **Pilot Scope:** As set forth in the Statement of Work.

- c. Pilot Conversion: On the Pilot Conversion Date, this Agreement shall automatically convert to the full SaaS subscription with the Services Fees as set forth below (the “*Pilot Conversion*”), without further action required by either party. Prior to the Pilot Conversion Date, either Party may terminate this Agreement upon thirty (30) days’ prior written notice pursuant to Section 6.6 of the Agreement, with no further obligation except for fees already accrued through the date of termination.

Services Fees (Post-Pilot Phase):

1. **Annual Service Fees:** Upon the Pilot Conversion Date (or the Effective Date if no Pilot Phase applies), the annual fee for access to the Services during the Initial Term shall be as follows:
 - a. Platform Fee: **\$195,000** per year (based on approximately 6,500 annual permits at \$30 per permit). The Platform Fee covers access to, and use of all Services set forth in this Order Form commencing on the Pilot Conversion Date, or, if no Pilot Phase applies, the Effective Date.
 - b. Fee Adjustments: Govstream reserves the right to adjust the Services fees at the start of each Renewal Term upon not less than sixty (60) days’ prior written notice to City. Any fee adjustment shall not exceed 5% of the then-current fees in any single Renewal Term (as defined in the Agreement).
2. **Third-Party Services:** Notwithstanding the foregoing, use of commercial third-party services may be capped or priced separately if the Parties agree such services will enhance value to the City in a cost-effective manner. The City shall have the option to use such value-added services, including AI model providers and cloud infrastructure services, and to determine the extent of such use.
3. **Billing and Payment Schedule; Proration:**
 - a. Billing Schedule and Payment Schedule: The Services fees are expressed and billed on an annual basis. Govstream will invoice the City annually in advance, and each annual invoice shall be due and payable in accordance with the payment terms set forth in this Agreement.
 - b. Pro-rated Charges Based on Activation: If the Services are activated after the start of the Initial Term, the annual Platform Fee will be prorated based on the actual activation date. The proration will be calculated as a proportional fraction of the annual Platform Fee, based on the number of months remaining in the Initial Term after activation.
4. **Additional Costs:** This Agreement includes the option third-party systems that Govstream may supply to Customer upon mutual agreement. Costs of such additional products will be mutually agreed upon in writing prior to acquisition.

Initial Term: 24 months from the Pilot Conversion Date, or, if no Pilot Phase applies, the Effective Date.

SAAS SERVICES AGREEMENT

This SaaS Services Agreement (“*Agreement*”) is entered into as of the date of last signature (the “*Effective Date*”) between Govstream.ai, Inc., a Delaware corporation with a place of business at 522 W Riverside Ave #4867 Spokane, WA 99201 (“*Govstream*”), and the Customer listed above (the “*City*”). This Agreement includes and incorporates the above Order Form and any other Order Forms issued hereunder, as well as the attached Terms and Conditions and accompanying exhibits and contains, among other things, warranty disclaimers, liability limitations and use limitations.

RECITALS

WHEREAS, Everett is joining in a partnership with Challenge Seattle a non-profit organization that is an alliance of 23 organizations to consider some local civic issues and opportunities, and is joined by Everett, the City of Bellevue, City of Seattle and other local jurisdictions;

WHEREAS, a component of this partnership includes improving permitting processes within each such agency to enhance its permitting processes through innovative technology solutions that streamline workflows, improve efficiency, and provide an enhanced user experience for both staff and applicants;

WHEREAS, Everett seeks to similarly enhance its permitting processes;

WHEREAS, Challenge Seattle has established Govstream as a standard;

WHEREAS, Govstream is an AI-first software company specializing in permitting solutions, with an established software platform designed to support and optimize municipal permitting operations;

WHEREAS, Govstream has an existing core platform that has been tested and introduced in other jurisdictions and proved to meet its purpose sufficient to address Everett’s specific permitting challenges; and

WHEREAS, in recognition of Everett’s role as a critical partner of the Challenge Seattle initiative, Challenge Seattle has committed to contribute to Everett \$70,000 from Challenge Seattle towards the then-prevailing commercial pricing.

NOW, THEREFORE, in consideration of the foregoing, the mutual promises contained herein, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

AGREEMENT

1. **Agreement Documents.** This Agreement consists of and incorporates by reference: (a) the Order Form; (b) the Statement of Work; (c) the Terms and Conditions; and (d) the exhibits attached to the Terms and Conditions. In the event of any conflict between the documents comprising this Agreement, the Terms and Conditions and their accompanying exhibits shall control, except that the Order Form shall control with respect to pricing, fees, and the specific scope of services described therein, and the Statement of Work shall control with respect to deliverables, implementation milestones, and project-specific requirements.

2. **Authorized Signatures.** The parties have caused this Agreement to be executed by their duly authorized representatives as of the Effective Date.

GOVSTREAM.AI, INC.

By: Safouen Rabah DATE 07/01/2026

Name: Safouen Rabah

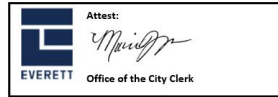
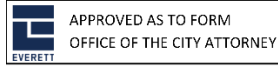
Title: Chief Executive Office

CITY OF EVERETT

By:  DATE 07/02/2026

Name: Cassie Franklin

Title: Mayor



TERMS AND CONDITIONS

1. SERVICES AND SUPPORT

1.1 Service. Subject to the terms of this Agreement, Govstream hereby grants City a non-exclusive, non-transferable, and non-sublicensable right to access and use the Services during the Term, solely for use by Authorized Users within the City's departments that utilize permitting services (the "*Department*") for the following permitted purposes (the "*Permitted Uses*"):

(i) Use of the Services by City's employees, consultants, contractors, representatives, or agents who have been supplied user credentials for or otherwise provided access to the Services (each, an "*Authorized User*"), strictly for City's internal operations related to permitting, including application processing, compliance review, and administrative oversight.

(ii) Limited use of the Services by members of the public (each, an "*End User*" and together with the Authorized Users, the "*Designated Users*"), through City's website or Govstream's hosted subdomain, for informational purposes, permit-related inquiries, and application assistance. The City shall be responsible for ensuring that its Authorized Users and End Users comply with all applicable laws, policies, and contractual obligations governing the use of the Services. Any unauthorized access, sublicensing, resale, modification, or use beyond these Permitted Uses is strictly prohibited.

(iii) The Services are primarily intended to be deployed for use within the Department; however, the City may use the Services anywhere within the Department, provided all users operate within a unified system, maintaining a consistent workflow, knowledge base, and data structure to ensure a comprehensive view of permit applications. Any request for separate instances or significant workflow customizations by other teams, divisions, or departments will require Govstream's prior written consent and may be subject to additional terms and fees.

1.2 Documentation License. Govstream hereby grants to City a non-exclusive, non-sublicensable, non-transferable license to use the Documentation during the Term solely for City's internal purposes in connection with its use of the Services in accordance with this Agreement. "*Documentation*" means all generally available documentation relating to the Services, including all user manuals, operating manuals, and other instructions, specifications, documents, and materials, in any form or media, that describe any component, feature, requirement, or other aspect of the Services, including any functionality, testing, operation, or use thereof.

1.3 Support. All support services, including incident response and resolution times, will be provided in accordance with

the Service Level Terms, set forth in Exhibit B ("*Service Level Terms*"). Govstream shall provide updates, patches, bug fixes, and security improvements to the Services as part of the fees set forth in the applicable Order Form, unless otherwise expressly stated therein. Govstream will:

(i) provide ongoing support to both Authorized Users (as defined below) and, where applicable, End Users (as defined below);

(ii) offer training and onboarding resources to facilitate effective adoption; and

(iii) maintain and update the Services regularly, including security patches and new feature releases.

2. RESTRICTIONS AND RESPONSIBILITIES; ACKNOWLEDGEMENTS

2.1 Restrictions. City will not, directly or indirectly: reverse engineer, decompile, disassemble or otherwise attempt to discover the source code, object code or underlying structure, ideas, know-how or algorithms relevant to the Services or any software, Documentation or data provided as part of the Services ("*Software*"); modify, translate, or create derivative works based on the Services or any Software (except to the extent expressly permitted by Govstream or authorized within the Services); use the Services or any Software for timesharing or service bureau purposes or otherwise for the benefit of a third party; or remove any proprietary notices or labels. With respect to any Software that is distributed or provided to City for use on City premises or devices, Govstream hereby grants City, subject to City's continued compliance with this Agreement, a non-exclusive, non-transferable, non-sublicensable right to use such Software during the Term only in connection with the Services.

2.2 City Compliance. City represents, covenants, and warrants that City will use the Services only in compliance with Govstream's standard published policies then in effect and all applicable laws and regulations. Although Govstream has no obligation to monitor City's use of the Services, Govstream may do so and may prohibit any use of the Services it believes may be (or alleged to be) in violation of the foregoing.

2.3 System Changes. Govstream may in its sole discretion make changes to the Services, including as Govstream deems necessary or useful to maintain or enhance the quality, functionality, performance, reliability or cost efficiency of the Services or to comply with applicable law, regulations or rules (each, a "*System Change*"). Govstream will provide reasonable prior written notice to City of any System Change that Govstream

reasonably determines is likely to require material modification to City's applications or use of the Services. Govstream may require City to obtain and use the most recent version of the Software and/or may deprecate older versions of the Software. Any written notice by Govstream under this Section may be given through any reasonable means, including notification on or through the Software. City acknowledges and agrees that City's use of any version of the Software other than the most recent version may adversely affect how City's applications communicate or interoperate with the Software. City shall have certain early termination rights with respect to System Changes as set forth in the "Term and Termination" section below.

2.4 Suspension of Services. Govstream may suspend the access or use by City or any of City's Designated Users to any portion of the Services, if Govstream determines or suspects, each in its reasonable discretion, that (a) City's or any Designated User's continued access or use entails a security risk to Govstream, the Software or any other customer, vendor or supplier of Govstream; (b) City or any Designated User is violating any material provision of this Agreement; (c) City or any Designated User is accessing or using the Software for any fraudulent or illegal activity; (d) Govstream's provision of the Services to City or any Designated User violates applicable law, regulation or rule; or (e) any vendor, supplier or provider of Govstream has suspended or terminated Govstream's or City's access to or use of any third-party product or service that is required for Govstream to provide the Services or to make available or for City to access or use the Software. For the avoidance of doubt, Govstream shall not suspend City or any Designated User's access for disputed charges unless City has failed to pay undisputed amounts after written notice and reasonable opportunity to cure. Any such suspension will be reasonably tailored in scope and duration to address the underlying events. In the event of any suspension under subparagraph (e), Govstream will use commercially reasonable efforts to secure a substitute product or service that is a reasonably suitable to the needs of City and provides substantially similar functionality, utility and costs to City as the previous product or service (the "Substitute Service") within fifteen (15) business days following such suspension. City shall have certain early termination rights with respect to Substitute Service as set forth in the "Term and Termination" section below.

2.5 Third-Party Service. To use the Software or the other Services, City may purchase products or services provided by a third party or Govstream may resell, license, sublicense or otherwise make available to City through the Software or Services certain products or services provided by third parties (collectively, the "Third-Party Service"). City agrees that any Third-Party Service used by City in connection with the Software or the other Services may be subject to Govstream review, and Govstream in its sole discretion may choose to deny any Third-Party Service. Notwithstanding, City acknowledges that the relevant third-party provider (the "Third-Party Provider") of the applicable Third-Party Service, not Govstream, is responsible for performance of its respective Third-Party Service(s) and, except as required by applicable privacy law or regulation, Govstream has no liability

for the acts or omissions of Third-Party Providers. City hereby authorizes and directs Govstream to, as necessary to perform the Services: (i) transmit the City Data to the Third-Party Providers and (ii) access, use and retrieve on City's behalf the Third-Party Services.

2.6 Third-Party Terms. Any access to or use of a Third-Party Service used by City or made available to City by Govstream through the Software is subject to the terms of this Agreement and the applicable terms and conditions governing the Third-Party Service (the "Third-Party Terms"). In the event of any conflict between the Third-Party Terms and any other provision in this Agreement, the Third-Party Terms will prevail solely with respect to the applicable Third-Party Service. If a Third-Party Provider requires City to agree to changes to its Third-Party Terms for City to continue to access certain Third-Party Services, Govstream will notify City of the changes and their effective date. Upon the effective date of such changes, following receipt of such notice, City will not engage in further access to or use of the applicable Third-Party Services unless it has accepted such changes, and City's continued use of the applicable Third-Party Service after receipt of such notification and the effective date of such changes will constitute City's acceptance of such changes.

2.7 City and Authorized User Inputs. City acknowledges and agrees that certain aspects of the Services, including the Software, provided to City under this Agreement function and operate following the rules, conditions, inputs, updates and instructions provided by City or its Authorized Users (collectively, the "City Inputs"). Govstream does not have any obligation to review, verify or audit any City Inputs. City shall have sole responsibility to ensure the accuracy of the City Inputs provided to the Software and have sole liability with respect to any City Inputs.

2.8 End User Inputs. City acknowledges that End Users may provide inputs, including permit application details, responses to prompts, and document submissions (collectively, the "End User Inputs"). Govstream does not have any obligations to review, verify or audit any End User Inputs. City shall have sole responsibility to ensure the accuracy of End User Inputs provided to the Services and have sole liability with respect to any End User Inputs. For avoidance of doubt, City is responsible for addressing any disputes, inaccuracies, or regulatory consequences arising from End User Inputs, including permit application approvals or rejections. Govstream makes no warranties that outputs based on End User Inputs will be accurate, legally sufficient, or compliant with any permitting or regulatory requirements, and final determinations, particularly with respect to approval or denial of permit applications, remain the sole responsibility of the City.

2.9 Govstream Terms. The City shall require End Users to accept Govstream's Terms of Use and Privacy Policy, as may be amended by Govstream from time to time, as a condition of such End Users accessing Govstream's Services. In addition, City shall ensure that its terms and user flows facilitate End Users' acknowledgment and acceptance of Govstream's Terms of Use and Privacy Policy in accordance with Exhibit C. City shall be

responsible for implementing a reasonable mechanism to present and obtain such acceptance from End Users, working in good faith with Govstream. For the avoidance of doubt, the foregoing does not limit Govstream's rights under Section 2.4 of this Agreement.

2.10 AI Features and Supplemental Terms. City acknowledges that certain aspects of the Services incorporate artificial intelligence ("*AI*") features that operate based on user inputs, machine learning models, and automated processing. The use of AI within the Services (the "*AI Features*") is governed by the AI Supplemental Terms attached hereto as Exhibit D ("*AI Supplemental Terms*"), which are hereby incorporated by reference into this Agreement. In the event of any conflict between the AI Supplemental Terms and this Agreement, the AI Supplemental Terms shall govern with respect to the AI Features and functionality. City is responsible for ensuring that all Authorized Users and End Users comply with any disclaimers, acceptable use policies, and limitations outlined in Exhibit D, including any restrictions on reliance on AI-generated outputs, accuracy disclaimers, and usage limitations.

2.11 Service and System Control. Govstream shall provision and host the Services on a secure cloud infrastructure, ensuring that the Services remain accessible to City's Designated Users in accordance with the terms of this Agreement. The Services will be remotely hosted and maintained by Govstream, with integration capabilities for City's systems as required. Except as expressly provided in this Agreement, the Parties acknowledge and agree that:

(i) Govstream retains sole control over the operation, provision, maintenance, and management of Govstream's Services, including Software, infrastructure, and related services provided under this Agreement.

(ii) City retains sole control over the operation, maintenance, and management of all City's network infrastructure, hardware, third-party integrations, access credentials, information technology infrastructure, including computers, software, databases, electronic systems (including database management systems), and networks, whether operated directly by City or through the use of third-party services (collectively, "*City Systems*"), needed to connect to, access or otherwise use the Services. City is solely responsible for ensuring that its systems meet the technical requirements of City Systems necessary to access and use the Services. City shall also be responsible for maintaining the security of the City Systems, City account, passwords (including but not limited to administrative and user passwords) and files, and for all uses of City account or the City Systems, with or without City's knowledge or consent.

(iii) City assumes full responsibility for all access to and use of the Services by or through City Systems, including any: (a) information, data, instructions, or materials inputted by City, Authorized Users, or End Users into the Services; (b) results obtained from the use of the Services, including any reports, recommendations, or automated outputs; or (c) conclusions,

decisions, or actions taken by City, Authorized Users, or End Users based on their use of the Services.

2.12 Integration with City Systems. While Govstream will develop and maintain integrations with the City's permitting system, the Parties agree to the following delineation of responsibilities:

(i) Govstream is responsible for building, configuring, and updating the integrations necessary to support the City Systems within the Software. This includes resolving bugs, performing routine updates, and ensuring compatibility with the versions of these systems currently supported by City. Govstream shall also monitor integration performance and promptly address any issues attributable to its code or configuration.

(ii) City is responsible for maintaining and operating City Systems, including the City Systems and any other relevant infrastructure, in a stable and supported state. Any outages, performance issues, or version changes introduced by City Systems may impact the functionality of Govstream's Services. City must provide reasonable prior notice of any major upgrades, modifications, or changes to the City Systems or related data structures that could affect Govstream's integrations. Govstream shall not be responsible for service disruptions, failures, or downtime resulting from issues within the City Systems or any other third-party or City-owned systems that are outside of Govstream's control.

(iii) Govstream and City shall collaborate on version upgrades and system changes. If substantial integration work is required, such as a major City System release, Govstream may propose a professional services scope and timeline to ensure continued compatibility. In the event of an integration failure, Govstream and City will work together to diagnose the issue and identify the root cause. If the issue originates from Govstream's system, Govstream will resolve it under its standard support obligations. If the issue is caused by City Systems, Govstream will assist in diagnosing and restoring the integration but shall not be liable for any resulting outages, data inconsistencies, or system failures.

2.13 Accessibility. Govstream shall use reasonable efforts to ensure that the public-facing components of the Services comply with applicable accessibility standards, including WCAG 2.1 Level AA or such other standard as may be required by applicable law. Govstream shall use commercially reasonable efforts to promptly remediate accessibility defects in the public-facing components of the Services that materially prevent End Users from accessing core permitting functionality.

3. CONFIDENTIALITY; PROPRIETARY RIGHTS

3.1 Confidentiality. Each party (the "*Receiving Party*") understands that the other party (the "*Disclosing Party*") has disclosed or may disclose business, technical or financial information relating to the Disclosing Party's business (hereinafter

referred to as “**Proprietary Information**” of the Disclosing Party). Proprietary Information of Govstream includes non-public information regarding features, functionality and performance of the Service. Proprietary Information of City includes non-public data provided by City to Govstream to enable the provision of the Services (“**City Data**”). Subject in every respect to Section 3.9 below, the Receiving Party agrees: (i) to take reasonable precautions to protect such Proprietary Information, and (ii) not to use (except in performance of the Services or as otherwise permitted herein) or divulge to any third person any such Proprietary Information. The Disclosing Party agrees that the foregoing shall not apply with respect to any information after five (5) years following the disclosure thereof or any information that the Receiving Party can document (a) is or becomes generally available to the public, or (b) was in its possession or known by it prior to receipt from the Disclosing Party, as demonstrated by competent evidence, or (c) was rightfully disclosed to it without restriction by a third party who had a legal right to do so, or (d) was independently developed without use of any Proprietary Information of the Disclosing Party, as demonstrated by competent evidence or (e) is required to be disclosed by law. “Generally available to the public” shall mean readily accessible to the public in a written publication and shall not mean information the substance of which must be pieced together from a number of different publications or other sources.

3.2 Required Disclosures. In the event of a required disclosure under (e) above, but subject in every respect to Section 3.9 below, the Receiving Party will provide the Disclosing Party prompt written notice of any subpoena, court order or other governmental authority requirement requiring the Receiving Party to disclose Proprietary Information of the Disclosing Party. The Receiving Party will cooperate with any reasonable efforts by the Disclosing Party (at the Disclosing Party’s sole cost and expense) to obtain a protective order or similar remedy. If the Disclosing Party elects not to seek, or is unsuccessful in obtaining, any such protective order or similar remedy and if the Receiving Party is advised by reputable legal counsel that the disclosure of Proprietary Information is required pursuant to applicable law, then the Receiving Party may disclose such Proprietary Information only to the extent required and will use commercially reasonable efforts to ensure that such Proprietary Information is treated confidentially by each third party to which it is disclosed.

3.3 Ownership of Govstream IP and Third-Party Services. As between Govstream and City, Govstream retains all right, title and interest in and to (a) the Services and Software, all improvements, enhancements or modifications thereto, (b) any software, applications, inventions or other technology developed in connection with the Services or support, and (c) all intellectual property rights related to any of the foregoing (collectively, the “**Govstream IP**”). With respect to each Third-Party Service, the applicable Third-Party Provider retains all right, title and interest, including all intellectual property rights, in and to its respective Third-Party Services, including any data or databases contained therein. City has no right, license or authorization with respect to any of Govstream IP or Third-Party Services except as expressly set forth in this Agreement or the applicable Third-Party Terms, in

each case subject to any restrictions set forth in this Agreement or the applicable Third-Party Terms.

3.4 Ownership of City Data and Materials. As between City and Govstream, City retains all right, title and interest in and to all City trademarks, logos and promotional materials and City Data (collectively, the “**City Materials**”), including all intellectual property rights thereto, subject to the rights and permissions granted herein. City hereby grants to Govstream a worldwide, fully-paid, royalty-free, irrevocable, sublicensable (through multiple tiers), non-exclusive right to access, store, analyze, process, maintain, copy, display, perform, transmit and otherwise use the City Data solely for the purposes of (i) exercising its rights hereunder, (ii) modifying, improving, or enhancing the Services and Software; (iii) delivering and providing the Services and fulfilling its obligations hereunder, including in connection with the provision to City of any insights, reporting, and other product features of the Software or Services, and/or (iv) complying with applicable law, regulations or rules. The duration of the foregoing license shall be for as long as reasonably necessary for Govstream to achieve its purposes under (i) through (iv) above.

3.5 Pre-Existing Intellectual Property. Each party will continue to own its respective intellectual property that is: (i) made, conceived, created, developed, reduced to practice, or licensed by such party prior to the Effective Date; and (ii) any intellectual property made, conceived, created, developed, reduced to practice, or licensed by such party after the Effective Date but outside the scope of this Agreement, and with respect to the City, provided that such intellectual property was developed without use or reference to any Govstream Proprietary Information (collectively, “**Pre-Existing IP**”). In the event any City Pre-Existing Intellectual Property is incorporated into the Software, Services or any deliverables thereunder, City hereby grants to Govstream a nonexclusive, royalty free, perpetual, irrevocable, world-wide license to use and copy such Pre-Existing Intellectual Property to the extent necessary to use such City-Pre-Existing Intellectual Property for Govstream’s business purpose. For the avoidance of doubt, any license granted to City with respect to Govstream’s intellectual property, including the Services and Software, is limited, non-exclusive, non-transferable, and non-sublicensable, and permits City to access and use the Services solely for City’s internal business purposes during the Term.

3.6 Use of Data for Service Improvement and Analytics. Notwithstanding anything to the contrary, Govstream shall have the right collect and analyze data and other information relating to the provision, use and performance of various aspects of the Services and related systems and technologies (including, without limitation, information concerning City Data and data derived therefrom, City Inputs, End User Inputs, and AI City Output (as defined in Exhibit D)), and Govstream will be free (during and after the term hereof) to (i) use such information and data for statistical and research purposes and to improve and enhance the Services and for other development, diagnostic and corrective purposes in connection with the Services and other Govstream offerings, and (ii) disclose, share and charge for such data solely in aggregate or other de-identified form in connection with its

business. No rights or licenses are granted except as expressly set forth herein.

3.7 Feedback and Development of General Knowledge. From time to time, City may provide feedback, input, information, communications or materials to Govstream commenting on or suggesting, requesting or recommending changes to the Software or the Services, including new or updated features or functionality relating thereto (collectively, “*Feedback*”). City may provide Feedback regarding City’s (or its Designated User’s) access to or use of the Software or Services. Govstream may (but will not be required to) use, without any attribution or compensation to City, any ideas, know-how, concepts, techniques, or other intellectual property rights contained in the Feedback for any purpose whatsoever. City will ensure that all authors of the Feedback have waived all moral rights that they may have therein for the benefit of Govstream and its successors, assigns and licensees. Govstream has and may in the course of performing the Services develop, certain general knowledge, experience and know-how (including processes, ideas, concepts and techniques) pertaining to the Services and will not be prohibited or enjoined from using any such knowledge, experience and know-how for any purpose.

3.8 Data Protection. Govstream shall maintain and handle all of City’s Data with commercially reasonable physical, electronic, and procedural safeguards, set forth in Exhibit E (“Information Security Requirements”), to protect and preserve the confidentiality and security of City’s data (including personal information) in accordance with applicable data protection legislative requirements and as further described in Govstream’s policies which should reflect the highest industry standards for privacy and security, which applicable policies are incorporated herein by reference.

3.9 Washington and Everett Transparency Rules. Regardless of anything to contrary in this Agreement:

(i) this Agreement does not require the City to keep confidential or otherwise refrain from disclosing anything that is determined by the Office of the City Clerk or by the Office of the City Attorney to be subject to disclosure under the Washington Public Records Act, chapter 42.56 RCW. This Agreement does not require the City to give notice(s) to Govstream regarding such disclosure(s) or require the City to advocate in any forum that any record is confidential or that any record is not subject to disclosure under the Washington Public Records Act, chapter 42.56 RCW.

(ii) this Agreement does not require the City to destroy or return anything that is subject to retention requirements established by the Washington Secretary of State or established by applicable law.

(iii) this Agreement does not require the City to have any City employee sign any agreement regarding confidentiality.

(iv) Govstream acknowledges that this Agreement, including any Order Forms, amendments, and pricing schedules, may be disclosed by City in response to a request under the

Washington Public Records Act, chapter 42.56 RCW and this disclosure may occur without notice to Govstream. City agrees to provide Govstream with reasonable advance written notice prior to posting this Agreement or any pricing terms to City’s public website.

4. REPRESENTATIONS, WARRANTIES AND COVENANTS

4.1 Mutual Representations, Warranties and Covenants. Each party represents, warrants and covenants to the other party the following:

(i) it is duly organized, validly existing and in good standing as a corporation or other entity under the laws of the jurisdiction of its incorporation or other organization;

(ii) it has the full right, power and authority to enter into and perform its obligations and grant the rights, licenses, consents and authorizations it grants or is required to grant under this Agreement;

(iii) the execution of this Agreement by its representative whose signature is set forth at the end of this Agreement has been duly authorized by all necessary corporate or organizational action of such party;

(iv) when executed and delivered by both parties, this Agreement will constitute the legal, valid and binding obligation of such party, enforceable against such party in accordance with its terms, except as may be limited by principles of bankruptcy, insolvency, reorganization, moratorium or other similar laws affecting the enforcement of creditors’ rights generally;

(v) the execution and delivery of this Agreement does not, and the performance of and compliance with this Agreement will not (i) conflict with any existing obligations or contracts to which such party is bound; (ii) breach any agreement to which such party is a party; (iii) violate any law, judgment or order to which such party is subject; or (iv) require the consent, permit, authorization or approval of any person or entity, including but not limited to any governmental or regulatory body.

(vi) it is not subject to any material claim, litigation, proceeding, arbitration, investigation or controversy pending to which it is a party that would adversely affect its ability to perform its obligations under this Agreement; and

(vii) it has and will continue to comply with all applicable statute, rule, regulation, order or restrictions of any domestic or foreign government or any instrumentality or agency thereof to which it is subject or with respect to the conduct of its business, including any applicable laws relating to data privacy, securities, environmental, anti-bribery, anti-corruption, money

laundering and banking, consumer protection and import-export restrictions.

4.2 City Representations, Warranties and Covenants. City hereby represents, warrants and covenants to Govstream that (a) City has and will have all rights, and has obtained and will obtain all consents, necessary to provide to Govstream the City Data and City Inputs and to grant to Govstream all rights therein necessary for Govstream and City to satisfy their respective obligations under this Agreement, in each case, in accordance with this Agreement and applicable laws; (b) City's access to and use of the Services and any Third-Party Services are only for the City's internal business purposes in accordance with applicable law; and (c) City will not access or use the Services or any Third-Party Service in a manner that infringes, misappropriates or violates the intellectual property or other rights of any third party.

4.3 Govstream Representations, Warranties, and Covenants. Govstream hereby represents, warrants and covenants to City that: (a) Govstream has the rights to grant City use of the Services, subject to City's continued compliance with this Agreement; (b) the Services do not and will not infringe, misappropriate or violate the intellectual property or other rights of any third party; and (c) the Services do not and will not contain any virus, spyware, adware, time bombs, back-doors, or other malicious code.

5. PAYMENT OF FEES

5.1 Fees and Payment Terms. City will pay Govstream the then applicable fees described in the applicable Order Form for the Services in accordance with the terms therein (the "**Fees**"). If City's use of the Services exceeds any service capacity or limitations set forth in the applicable Order Form, or otherwise requires the payment of additional fees (per the terms of this Agreement or any applicable Order Form), City shall be billed for such usage and City agrees to pay the additional fees in the manner provided herein. Govstream reserves the right to change the Fees or applicable charges and to institute new charges and Fees at the end of the Initial Term or then current renewal term upon sixty (60) days prior notice to City (which may be sent by email). If City believes that Govstream has billed City incorrectly, City must contact Govstream no later than 60 days after the closing date on the first billing statement in which the error or problem appeared, in order to receive an adjustment or credit. Inquiries should be directed to Govstream's customer support department.

5.2 Invoicing, Payment, and Taxes. Govstream may choose to bill through an invoice, in which case, full payment for invoices issued in any given month must be received by Govstream thirty (30) days after the mailing date of the invoice. Unpaid amounts are subject to a finance charge of 1.5% per month on any outstanding balance, or the maximum permitted by law, whichever is lower, plus all expenses of collection and may result in immediate termination of Service. City shall be responsible for all taxes associated with Services other than U.S. taxes based on Govstream's net income.

6. TERM AND TERMINATION

6.1 Term. Subject to earlier termination as provided below, this Agreement is for the Initial Service Term as specified in the Order Form (the "**Initial Term**"); provided, that if the applicable Order Form designates a Pilot Phase, this Agreement, including all terms and conditions hereof, shall apply in full during the Pilot Phase, and the additional Pilot Phase provisions set forth in Section 6.6 shall also apply during the Pilot Phase. On expiration of the Initial Term, this Agreement automatically renews for additional successive twelve (12)-month terms unless and until either party provides notice of nonrenewal at least 30 days before the end of the then-current term (including the Initial Term), or unless and until earlier terminated as provided under this Agreement (each a "**Renewal Term**" and together with the Pilot Term, if any, and the Initial Term, the "**Term**"). If the Term is renewed for any Renewal Term(s) pursuant to this Section, the terms and conditions of this Agreement during each such Renewal Term are the same as the terms in effect immediately before such renewal, subject to any applicable change in the Fees payable for the Services and payment terms during the applicable Renewal Term. For avoidance of doubt, except for the termination provisions below (including Section 6.6), there shall be no other avenues of termination, including any termination for convenience. Unless any refunds are contemplated below that would relieve City of obligations to pay any further amounts, City shall be liable for all Fees contemplated during the applicable Term of this Agreement.

6.2 Termination for Breach. Either party may terminate this Agreement if the other party is in material breach of this Agreement and fails to cure such breach within thirty (30) days after receiving written notice thereof from the non-breaching party. For any such termination by City, City will be entitled to a refund upon request of the prorated, unused portion of any prepaid Fees. For any such termination by Govstream, all undisputed Fees that would have become payable had the Agreement remained in effect until expiration of the applicable Term will become immediately due and payable, and City will pay such undisputed Fees, together with all previously accrued but not yet paid undisputed Fees, on receipt of the corresponding invoice.

6.3 Termination for System Change. If a System Change materially diminishes the utility of the Software to City or necessitates unduly burdensome changes to City's applications, as shown by City with competent written records, City may terminate this Agreement effective upon sixty (60) days' prior written notice to Govstream delivered within thirty (30) days after the effective date of the System Change.

6.4 Termination for No Substitute Service. If Govstream is unable to procedure a Substitute Service within the appropriate time frame and such failure materially diminishes the utility of the Software to City or necessitates unduly burdensome changes to City's applications, City may terminate this Agreement effective upon sixty (60) days' prior written notice to Govstream delivered

within thirty (30) days after the effective date of the end of the 10-business day period above.

6.5 Termination for Non-Appropriation of Funds. If sufficient funds are not appropriated or otherwise made available by the City's governing body to continue payments under this Agreement for any fiscal year, the City shall have the right to terminate this Agreement at the end of the then-current fiscal year without penalty, liability, or further obligation to Govstream. In the event that funds are not appropriated for the renewal or continuation of this Agreement, the City shall provide written notice to Govstream as soon as reasonably practicable. Upon receipt of such notice, Govstream may suspend services at the end of the current fiscal year and shall be entitled to payment for all Services performed up to the effective date of termination.

6.6 Pilot Phase. If the applicable Order Form designates a Pilot Phase, (a) the Pilot Term, Pilot Fee, Pilot scope, and conversion mechanics shall be as set forth in the Order Form; (b) notwithstanding Section 6.1, either party may terminate this Agreement for convenience during the Pilot Phase upon thirty (30) days' prior written notice, with no further obligation except for fees already accrued; and (c) on the Pilot Conversion Date, this Agreement shall automatically convert to the full SaaS subscription set forth in the Order Form without further action required by either party, the Initial Term shall commence on the Pilot Conversion Date, and the termination for convenience right under this Section 6.6 shall no longer apply.

6.7 Effect of Termination. Upon the expiration or termination of this Agreement, City's (and its Authorized Users') rights to access and use the Software and Services provided hereunder, and all other rights granted to City, will immediately terminate and City and its Authorized Users must immediately cease using the Software and Services. Upon the expiration or termination of this Agreement, (a) the Receiving Party will promptly destroy, or to the extent reasonably practicable return to the Disclosing Party, the Proprietary Information of the Disclosing Party in the Receiving Party's possession or control, provided that the Receiving Party may retain copies of Proprietary Information solely to the extent necessary to satisfy legal or regulatory requirements and in its backup, archive, logs and disaster recovery systems until such information is deleted in the ordinary course; and (b) City will remain liable for, and will promptly pay to Govstream, any amounts due under this Agreement (adjusted on a pro rata basis, if applicable).

6.8 Survival. Upon termination or expiration of this Agreement, the provisions relating to Section 2.1 (Restrictions), Section 2.7 (City and Authorized User Inputs), Section 2.8 (End User Inputs) and Section 3 (Confidentiality; Proprietary Rights) through Section 12 (Miscellaneous) and all other sections of this Agreement which by their nature should survive termination, will all survive such termination or expiration.

7. WARRANTY AND DISCLAIMER

7.1 Govstream shall use reasonable efforts consistent with prevailing industry standards to maintain the Software and other Services in a manner which minimizes errors and interruptions in the Services and shall perform the Services in a professional and workmanlike manner. Services may be temporarily unavailable for scheduled maintenance or for unscheduled emergency maintenance, either by Govstream or by third-party providers, or because of other causes beyond Govstream's reasonable control, but Govstream shall use reasonable efforts to provide advance notice in writing or by e-mail of any scheduled service disruption. Services will materially perform in accordance with the descriptions set forth in the applicable Order Form and Statement of Work during the Term. Govstream's performance under this Agreement will not knowingly infringe the intellectual property rights of any third party.

HOWEVER, GOVSTREAM DOES NOT WARRANT THAT THE SOFTWARE OR SERVICES WILL BE UNINTERRUPTED OR ERROR FREE; NOR DOES IT MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED FROM USE OF THE SERVICES OR SOFTWARE. EXCEPT AS EXPRESSLY SET FORTH IN THIS SECTION, THE SERVICES AND SOFTWARE ARE PROVIDED "AS IS" AND GOVSTREAM DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

8. INDEMNITY

8.1 City Indemnification. City hereby agrees to indemnify and hold harmless Govstream, its affiliated entities and its and their respective directors, officers, employees, agents, contractors and representative from and against any damages, losses, claims, expenses, liabilities, settlements and expenses (including without limitation costs and attorneys' fees) (collectively, "**Losses**") arising from or related to: (a) City's breach of this Agreement, including any applicable Third-Party Terms; (b) City's provision of the City Data to Govstream and Govstream's authorized processing of the City Data; (c) any Third-Party Services purchased or used by City in connection with the Services not otherwise provided for by Govstream; (d) any security breach or event caused by City's acts or omissions, including through the loss, misuse, or sharing of any user credentials, or any action taken by Govstream in accordance with City's or its Authorized Users' instructions; or (e) any claims, actions, or disputes arising from End Users' use of the Services, including but not limited to allegations of inaccurate information, improper permitting guidance, AI-generated outputs, or any reliance by End Users on the Services.

8.2 Govstream Indemnification. Govstream shall indemnify, defend, and hold harmless City and its officers, officials, employees, and agents from and against any Losses incurred by City arising from or related to: (a) any third-party claim that the

Services, as provided by Govstream and used in accordance with this Agreement, infringe any United States patent, copyright, trademark, or trade secret; (b) Govstream's material breach of this Agreement; (c) Govstream's gross negligence or willful misconduct in connection with the provision of the Services; (d) Govstream's failure to comply with applicable law directly in connection with its performance under this Agreement; or (e) any unauthorized access to or disclosure of City Data caused by Govstream's failure to maintain the security standards expressly required by this Agreement. The foregoing obligations are conditioned on: (i) City providing Govstream with prompt written notice of any claim; (ii) Govstream being given the opportunity to assume sole control over defense and settlement, subject to City's reasonable approval of any settlement that imposes obligations on City or contains an admission of wrongdoing by City; and (iii) City providing Govstream with reasonable cooperation in connection with the defense. Govstream's indemnification obligations under this Section are subject to the limitation of liability set forth in Section 9, except with respect to clauses (c) and (e) above.

9. LIMITATION OF LIABILITY

9.1 EXCEPT FOR: (A) BREACHES OF CONFIDENTIALITY SET FORTH IN SECTION 3 OR GROSS NEGLIGENCE, (B) GOVSTREAM'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT; (C) GOVSTREAM'S INTENTIONAL UNAUTHORIZED ACCESS TO OR DISCLOSURE OF CITY DATA IN VIOLATION OF APPLICABLE DATA PRIVACY LAWS; OR (D) GOVSTREAM'S INTELLECTUAL PROPERTY INDEMNIFICATION OBLIGATIONS UNDER SECTION 8.2(A), IN NO OTHER EVENT WILL ANY PARTY OR ITS AFFILIATES BE LIABLE TO THE OTHER PARTY UNDER OR IN CONNECTION WITH THIS AGREEMENT OR ITS SUBJECT MATTER, REGARDLESS OF THE FORM OF CLAIM, WHETHER IN TORT (INCLUDING NEGLIGENCE), BREACH OF CONTRACT, STRICT LIABILITY OR OTHERWISE, FOR ANY INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, SPECULATIVE OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, ANY LOSS OF USE, LOSS OF DATA, BUSINESS INTERRUPTION, AND LOSS OF INCOME OR PROFITS. THIS SECTION SHALL APPLY IRRESPECTIVE OF WHETHER IT HAD AN ADVANCE NOTICE OF THE POSSIBILITY OF ANY SUCH DAMAGES OR SUCH DAMAGES OR LOSSES WERE OTHERWISE FORESEEABLE AND REGARDLESS OF WHETHER ANY AGREED-UPON OR OTHER REMEDY FAILS ITS ESSENTIAL PURPOSE.

10. INSURANCE

10.1 At all times during the Term, at its sole cost and expense, Govstream shall procure and maintain insurance coverage in the types and amounts set forth in Exhibit F ("*Insurance Requirements*") to this Agreement. Upon City's written request, Govstream shall promptly provide City with certificates of

insurance to evidence Govstream's continued compliance with Exhibit F.

11. DISPUTE RESOLUTION

11.1 Binding Arbitration. In the event of any dispute between the parties regarding the subject matter of this Agreement, both parties agree to try for fourteen (14) days to resolve such dispute informally. If the parties cannot resolve the dispute informally, then the parties agree that any and all disputes, claims or controversies arising out of or relating to this Agreement shall be submitted for final and binding arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules. The place of arbitration will initially be in Snohomish County, Washington, which may permit arbitration by the parties through virtual attendance. The language to be used in the arbitral proceedings will be English. Judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. The arbitrator(s) shall award to the Prevailing Party, if any, as determined by the arbitrator(s), all of its costs and fees. "*Costs and fees*" mean all reasonable pre-award expenses of the arbitration, including the arbitrators' fees, administrative fees, travel expenses, out-of-pocket expenses such as copying and telephone, court costs, witness fees, and reasonable attorneys' fees. In rendering the award, the arbitrator(s) shall determine the rights and obligations of the Parties according to the substantive and procedural laws of the State of Washington. "*Prevailing Party*" shall be defined: (a) as a claimant that is awarded net fifty-one percent (51%) of its affirmative claim, after any offsets for claims or counterclaims by the other party, and (b) as a defendant/respondent against whom an award of less than fifty percent (50%) of a claimant's claim is granted.

11.2 Injunctive Relief. The binding arbitration provisions above does not prevent a party from seeking injunctive or other equitable relief in a judicial forum in accordance this Section. The parties agree that irreparable damage would occur and that they would not have adequate remedy at law in the event any of the confidentiality provisions of this Agreement were not performed in accordance with their specific terms or were otherwise breached. It is accordingly agreed that the parties will be entitled to seek equitable relief, including injunction, to prevent breaches or threatened breaches of such confidentiality provisions (without the requirement of posting a bond or otherwise securing any undertaking as to damages and without the necessity of proving actual damages) and to enforce specifically the terms and provisions of this Section, this being in addition to any other remedy to which they are entitled at law. The party seeking injunctive relief shall be indemnified for all costs and fees in such enforcement, including courts costs and reasonable attorneys' fees.

11.3 Governing Law. This Agreement will be governed by and construed in accordance with the laws of the State of Washington, excluding its body of law controlling conflict of laws. To the extent binding arbitration is not applicable, any legal action or proceeding arising under this Agreement will be brought

exclusively in the federal or state courts located in Snohomish County, Washington and the parties irrevocably consent to the personal jurisdiction and venue therein.

12. MISCELLANEOUS

12.1 Order of Precedence. If an exhibit hereto directly conflicts with these Terms and Conditions, such exhibit will prevail. If an Order Form directly conflicts with these Terms and Conditions or an exhibit hereto, then such Order Form will prevail over these Terms and Conditions and such exhibit.

12.2 Transition Assistance. Upon expiration or termination of the Agreement, Govstream shall reasonably cooperate with City to transition data and services to City or another provider. Govstream shall provide City data in a commonly used, machine-readable format such as CSV, XML, JSON, or another format approved by Everett. Govstream shall not withhold City data because of a payment dispute.

12.3 Public Records. Govstream acknowledges that City is subject to the Washington Public Records Act, chapter 42.56 RCW, and that records related to this Agreement may be subject to disclosure pursuant to applicable law.

12.4 Amendment. This Agreement may be amended only by a written document signed by the Mayor of the City of Everett and by an authorized representative of Govstream. Govstream's online terms, click-through terms, terms of use, privacy policies, or other online documents do not modify this Agreement unless expressly incorporated in writing and approved by Customer.

12.5 Assignment. Except as expressly stated in this Agreement, neither party may otherwise assign, transfer, or delegate its rights or obligations under this Agreement, in whole or in part, without the prior written consent of the other party, and any attempted assignment or delegation without such consent shall be null and void. Notwithstanding the foregoing, either party may assign this Agreement, including all of its rights and obligations hereunder, without consent, in connection with a corporate reorganization, consolidation, merger, or sale of substantially all of its assets, provided that the assignee agrees in writing to assume and be bound by all rights and obligations of the assigning party under this Agreement without limitation.

12.6 Force Majeure. Neither party will be liable to the other party on account of any loss or damage resulting from any delay or failure to perform all or any part of this Agreement (except for payment obligations) to the extent such delay or failure is caused, in whole or in part, by events, occurrences, or causes beyond the reasonable control of, and without the negligence of, the parties. Such events, occurrences, or causes include acts of God, telecommunications outages, Internet outages, power outages, any irregularity in the announcing or posting of updated data files by the applicable agency, strikes, lockouts, riots, pandemics, acts of war, floods, earthquakes, fires, and explosions.

12.7 Independent Contractor Relationship. Govstream is an independent contractor and nothing in this Agreement will be construed as establishing an employment, partnership, representative, joint venture or agency relationship between Govstream and City. The City has no authority to bind Govstream by contract or otherwise.

12.8 No Discrimination. Govstream agrees not to unlawfully discriminate against or harass any employee or any other person in the performance of this Agreement because of race, creed, color national origin, marital status, sex, age, disability or any other circumstances as may be defined by federal, state or local law.

12.9 Severability. If any provision of this Agreement is held by a court of competent jurisdiction to be contrary to law, invalid or otherwise unenforceable, such provision will be interpreted so as to best accomplish the objectives of the original provision to the fullest extent allowed by law, and in any event the remaining provisions of this Agreement will remain in full force and effect.

12.10 Entire Agreement. This Agreement is the complete agreement between the parties regarding the services. It replaces all prior discussions, proposals, quotes, negotiations, and understandings, whether oral or written, which relate to the Software, Services and all matters within the scope of this Agreement.

12.11 Notices. All notices hereunder will be in writing and will be deemed effectively given: (a) when received, if delivered by hand, with signed confirmation of receipt; (b) when received, if sent by a nationally recognized overnight courier, signature required; (c) when sent, if by email, (with confirmation of transmission), if sent during the addressee's normal business hours, and on the next business day, if sent after the addressee's normal business hours; and (d) on the third (3rd) day after the date mailed by certified or registered mail, return receipt requested, postage prepaid. Without limiting the foregoing, any notices delivered by hand, sent by a nationally recognized courier or sent by certified or registered mail must also be sent via email to the applicable email address(es) listed below. Unless otherwise provided herein, any notices under this Agreement will be addressed to Govstream as follows or to City as set forth in the applicable Order Form (or to such other address or person as a party may designate from time to time):

If to the City:

IT Director

Address: 2930 Wetmore AVE STE 6A,
Everett, WA 98201

Email: ITNotices@everettwa.gov

If to Govstream:

Govstream.ai, Inc.

Attention: Safouen Rabah, CEO

Address: 522 W Riverside Ave #4867
Spokane, WA 99201
Email: saf.rabah@govstream.ai

12.12 Public Announcements. Neither party shall issue or release any announcement, statement, press release, or other publicity or marketing materials relating to this Agreement or, unless expressly permitted under this Agreement, otherwise use the other party's trademarks, service marks, trade names, logos, domain names, or other indicia of source, association, or sponsorship, in each case, without the prior written consent of the other party, which consent shall not be unreasonably withheld; provided, however, that Govstream may, without the City's consent, include the City's name and other indicia in its lists of Govstream's current or former customers of Govstream in promotional and marketing materials.

12.13 Counterparts. This Agreement may be executed in any number of counterparts and by electronic signature (as set forth in the U.S. Electronic Signatures in Global and National Commerce Act (a.k.a. "E-SIGN")), each of which counterparts, when so executed and delivered, shall be deemed to be an original, and all of which counterparts, taken together, shall constitute one and the same instrument.

12.14 Headings. The headings in this Agreement are inserted for reference and convenience only and will not enter into the interpretation hereof. The words "include" and "including" are deemed to be followed by the words "without limitation" and the word "or" is not limiting.

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EXHIBIT A

STATEMENT OF WORK

[Attached]

EXHIBIT B

SERVICE LEVEL TERMS

A. Service Level Agreement

1. **Applicable Levels.** Govstream shall provide the Services to City with a System Availability of at least 99.5% during each calendar month of the Agreement following initial implementation completion.

2. **Scheduled System Maintenance.** Govstream may take the Service offline for scheduled maintenances of which City has received prior written notice of the planned maintenance schedule.

3. **System Availability Definition.**

3.1 “*System Availability*” means the percentage of minutes in a month that the key components of the Service are operational. The following are excluded from System Availability:

- a. scheduled maintenance;
- b. events of force majeure; or
- c. events caused by the City’s acts or omissions or inoperability of City’s technology/devices.

4. **Remedies.** Should Govstream not achieve System Availability for 2 months or more in any six- month period, the City shall be entitled to the following down time credit against fees due:

4.1 Two-months – 10% credit

4.2 Three months – 15% credit

4.3 Four or more months – 20% credit

The downtime credit remedy provided herein is not exclusive and City shall be entitled to all other remedies provided for in this Agreement or provided in law and equity as a result of City’s failure to meet System Availability requirements. Downtime shall begin to accrue as soon as City (with notice to Govstream) recognizes that downtime is taking place and continues until the availability of the Services is restored.

In order to receive downtime credit, City must notify Govstream in writing within 24 hours from the time of downtime, and failure to provide such notice will forfeit the right to receive downtime credit. Such credits may be applied to receive the Services only and may not be redeemed or refunded for cash and shall not be cumulative beyond a total of credits for one (1) week of Service Fees in any one (1) calendar month in any event. Govstream will only apply a credit to the month in which the incident occurred. Govstream’s blocking of data communications or other Service in accordance with its policies shall not be deemed to be a failure of Govstream to provide adequate service levels under this Agreement.

B. Support Services

1. **Services Support entitles the City to the following:**

Govstream will provide Technical Support to City via both telephone and electronic mail on weekdays during the hours of 9:00 am through 5:00 pm Pacific Time, with the exclusion of Federal Holidays (“*Support Hours*”).

City may initiate a helpdesk ticket during Support Hours by emailing [support@govstream.ai] or via instant messaging, for example, Slack, Microsoft Teams or other communication channels agreed by both parties.

Govstream will use commercially reasonable efforts to respond to all technical support requests, as follows:

| Severity Level | Response Details | Response Time |
|--|---|---|
| <p><u>Severity 1:</u> The Software is down, seriously impacted and there is no reasonable work around currently available.</p> | <p>Once Govstream receives notice, Govstream will begin continuous work on the issue, and a customer resource must be available at any time to assist with problem determination.</p> <p>Once the issue is reproducible or once Govstream has identified the Software defect, Govstream will provide reasonable efforts for workaround or solution within 24 hours.</p> | <p>Immediately upon notice from City.</p> |
| <p><u>Severity 2:</u> The Software is seriously affected. The issue is not critical and does not comply with the Severity 1 conditions. There is no workaround currently available, or the workaround is cumbersome to use.</p> | <p>Govstream will work during Support Hours to provide reasonable effort for workaround or solution within three days, once the issue is reproducible.</p> | <p>Within three business days.</p> |
| <p><u>Severity 3:</u> The Software is moderately affected. The issue is not critical, and the system has not failed. The issue has been identified and does not hinder normal operation, or the situation may be temporarily circumvented using an available workaround.</p> | <p>Govstream will work during Support Hours to provide reasonable effort for workaround or solution within 5 business days, once the issue is reproducible.</p> | <p>Within five business days.</p> |
| <p><u>Severity 4:</u> Non-critical issues.</p> | <p>Govstream will seek to provide, during Service Hours, a solution in future releases of the Service.</p> | <p>Within ten business days.</p> |

EXHIBIT C

END USER ACCEPTANCE OF GOVSTREAM TERMS

City shall ensure that any End User accessing or using any Govstream-provided tools, functionality, or services—whether accessed through City’s website or a Govstream-hosted environment—is required, as a condition of such access or use, to acknowledge and accept Govstream’s then-current Terms of Use and Privacy Policy.

City shall work with Govstream to implement a commercially reasonable mechanism (e.g., click-through acceptance, redirect, or embedded acknowledgment) to ensure such acceptance occurs prior to or at the time of End User access to Govstream-provided services.

City shall not take any action that would prevent, limit, or undermine the enforceability of Govstream’s Terms of Use or Privacy Policy as applied to End Users, and acknowledges that Govstream’s Terms of Use shall govern End Users’ use of Govstream-provided services notwithstanding that such services may be accessed through City-controlled interfaces.

Upon reasonable request, City shall provide Govstream with confirmation of the mechanism used to facilitate End User acceptance of Govstream’s Terms of Use and Privacy Policy.

EXHIBIT D

AI SUPPLEMENTAL TERMS

These AI Supplemental Terms (“*Supplemental Terms*”) apply to the AI Features (as defined herein) provided as part of the Services and set forth the specific requirements, obligations, and limitations governing the use, operation, and integration of AI technologies under this Agreement. These Supplemental Terms shall govern over any conflicting terms in this Agreement or any applicable license terms.

Govstream acknowledges and agrees that failure to comply with the provisions of these Supplemental Terms shall constitute a material breach of this Agreement. Govstream further agrees to indemnify, defend, and hold harmless City from and against any third-party claims arising out of or related to (i) any breach of the representations, warranties, or obligations set forth in these Supplemental Terms; (ii) any failure to comply with applicable AI-related laws, regulations, or ethical standards; (iii) any act or omission by Govstream related to the provision of AI-powered Services; and (iv) any actual or alleged infringement of intellectual property rights resulting from the use, deployment, or operation of AI Features.

These Supplemental Terms establish strict requirements for data protection, transparency, ethical AI usage, and risk allocation related to AI-powered Services. Govstream shall ensure that all AI Features provided comply with the highest industry standards, applicable laws, and City’s policies regarding AI governance, security, and responsible AI deployment.

Definitions

“*AI Output*” means information, data, materials, text, images, code works, expressions, or other content generated or otherwise output from an AI Feature in response to City Input or from use of an AI Feature by or on behalf of City or Designated Users.

“*AI Feature*” means any feature, functionality, or component of the Services that incorporates, uses, depends on, or employs any AI Technology.

“*AI Technology*” means any and all machine learning, deep learning, and other artificial intelligence technologies, including statistical learning algorithms, models (including large language models), neural networks, and other AI tools or methodologies, all software implementations of any of the foregoing, and related hardware or equipment.

Risk Mitigation

Govstream represents that the AI Feature is suitable for its intended use by City and has been developed and will perform in compliance with all applicable laws and regulations. Govstream shall work with City to evaluate and minimize risks posed by the AI Feature.

AI Incident Response: In the event of an AI incident, at City’s request, Govstream shall thoroughly investigate its systems for any suspected AI incident and promptly report findings to City. An “AI incident” is an alleged harm or near-harm event involving an AI Feature, including but not limited to providing false information, copyright infringement, generating harmful bias, system misuse, exposure of sensitive information, or liability risks.

Remediation: At City’s request, Govstream shall immediately discontinue the use of any AI Feature involved in providing services to City. If City, in its sole discretion, determines that the AI Feature violates one or more of the requirements set forth in under “Requirements for Companies When Operating AI Features,” or that Govstream does not promptly resolve an AI incident, or that the system does not adequately support City’s commitment to its AI policies and principles, then City shall provide Govstream with notice that it has 30 calendar days to assess and resolve the issue. Potential remediation methods may include, without limitation, modifying the behavior of the AI Feature, supplementing the AI Feature to achieve the necessary outcomes, replacing the AI Feature with a non-AI system that meets City’s needs, or limiting the AI Feature’s functionality. After 30 calendar days, Govstream must provide evidence that the AI Feature is adequately remediated and ready for re-deployment or confirm that it is not suitable for use.

Requirements for Companies When Operating AI Features

To the extent permissible by law, Govstream shall adhere to the following requirements while using any AI Feature in the course of doing business with or for City:

1. **Performance.** Govstream shall provide City, or an entity working on behalf of City, with the means to monitor the performance of the AI Feature, including but not limited to accuracy measurements such as false positive rate, false negative rate, true positive rate, average percentage error, mean-squared error, and human judgment scores.
2. **Algorithmic Bias.** Govstream shall provide City with evidence demonstrating that bias present in the AI Feature is effectively managed for the context in which it will be deployed. Govstream shall provide detailed documentation on how bias is assessed and mitigated.
3. **Human Oversight.** Govstream shall provide City with the means for a human to evaluate and override outputs of the AI Feature. A human evaluator must have the ability to override the AI Feature's outputs, and such human decision-making shall take precedence over all AI-generated outputs.
4. **Explainability.** Govstream shall provide City with a clear explanation of how the AI Feature generates outputs, including the factors influencing its decisions, rule-based logic, training data sources, and probability-based decision-making. City retains the right to communicate its general use of the AI Feature and explain its decision-making processes to the public.
5. **Notice.** If required by City, Govstream shall provide written notice of the use of the AI Feature to data subjects and/or End Users, preferably at the point of service.
6. **Process Compliance.** Govstream shall comply with local, state, and federal laws governing data access and decision appeals related to the use or operation of the AI Feature.
7. **Ongoing Monitoring.** Govstream shall regularly monitor the performance of the AI Feature to detect and rectify system behavior that violates any of the requirements in this section. Govstream shall promptly notify City of any discovered system behavior that violates these requirements, including potential impacts on Services.
8. **Training.** Govstream shall ensure that appropriate training is available to City personnel who may operate or oversee the AI Feature, which may include:
 - a. Protecting sensitive or personal information.
 - b. Mitigating harmful algorithmic bias.
 - c. Promoting optimal performance.
 - d. Reporting system errors.
 - e. Maintaining service delivery in the event of AI Feature failure, to the extent possible.
9. **Auditing.** City retains the right to observe or audit any relevant work processes, services, or documents in the course of doing business with Govstream to confirm compliance with this Agreement. Govstream shall provide access to necessary information, documentation, and personnel to complete such an audit at no additional cost to City. Govstream shall retain records for at least seven (7) years after final payment or longer if required by law.

EXHIBIT E

INFORMATION SECURITY REQUIREMENTS

Security Standards and Requirements

City is committed to protecting its employees, customers, and partners from cyber threats and ensuring compliance with all applicable laws and regulations, including HIPAA, PCI, CJIS, and PII regulations. City enforces security standards in accordance with NIST 800-53 Rev. 4 and follows best practices to secure its computer systems and data.

In conducting business with Govstream, City requires Govstream to maintain a minimum level of compliance to reduce the risk of data loss or data breaches.

Software-as-a-Service/Cloud (SaaS)

A solution is subject to SaaS/Cloud standards if any or part of the solution is hosted at a non-City facility and its day-to-day operations are not dictated and performed by City staff.

Audit

To the extent the applicable Service offering is available and purchased from Govstream for the handling of such information, a Govstream, whose solution stores, sends, receives or transacts CJIS, PII, PCI or HIPAA data, must adhere to Federal regulation regarding its treatment. City shall be entitled to audit reports, as available, such as ISO 27001 certification, as well as SSAE 16 SOC-I and SOC-II audits where applicable.

A Govstream responsible for providing managed hosting services (such as hosting a website on behalf of the City) shall ensure that website, access control systems, and supporting Software is secure. At a minimum, this includes an annual review of all users with access to the systems, applications, and code provided by Govstream, an annual independent security audit which includes vulnerability scans, network and application layer penetration tests, and code reviews. Independent shall mean that the persons conducting the security assessment will be independent of the design, installation, or maintenance of the systems. Govstream shall have a centralized logging, monitoring, and alerting systems in place.

These requirements are not a substitute for Govstream's obligations under applicable regulatory requirements including, but not limited to, the Payment Card Industry (PCI), Criminal Justice Information System (CJIS), the Health Insurance Portability and Accountability Act (HIPAA), General Data Protection Regulation (GDPR- where applicable), or State laws.

Backups

Data, transaction logs and any other information necessary to restore a system to operation, must be backed up at a minimum of once per day and stored offsite from the central processing location.

Data subject to CJIS, PII, PCI or HIPAA must be backed up in an encrypted format, or an alternative format, provided such format provides an equivalent level of protection.

Breach of the security of the system

This shall mean unauthorized acquisition of data that compromises the security, confidentiality, or integrity of personal information maintained by the person or business. Good faith acquisition of personal information by an employee or agent of the person or business for the purposes of the person or business is not a breach of the security of the system when the personal information is not used or subject to further unauthorized disclosure.

Govstream plays a key role in protecting the data of the City employees, customers, citizens, etc. As such Govstream must participate in the City's compliance needs around data breach notification, including timely notification to the City not less than 24 hours of discovery of an actual or suspected data breach; and an on-going participation with the City to determine the extent of the data loss and the other impacts.

If notification is required under either Washington law, as determined by the City, or other regulating agencies, the Service Provider shall provide notification to affected persons in accordance with Washington law now or as hereafter amended).

Personal Information Definition

“*Personal Information*” means:

An individual's first name or first initial and last name in combination with any one or more of the following data elements:

- a. Social security number or last four digits of a social security number;
- b. Driver's license number or Washington State identification card number;
- c. Account number or credit or debit card number, in combination with any required security code, access code, or password that would permit access to an individual's financial account, or any other numbers or information that can be used to access a person's financial account;
- d. Full date of birth;
- e. Private key that is unique to an individual and that is used to authenticate or sign an electronic record;
- f. Student, military, or passport identification number;
- g. Health insurance policy number or health insurance identification number;
- h. Any information about a consumer's medical history or mental or physical condition or about a health care professional's medical diagnosis or treatment of the consumer; or
- i. Biometric data generated by automatic measurements of an individual's biological characteristics such as a fingerprint, voiceprint, eye retinas, irises, or other unique biological patterns or characteristics that is used to identify a specific individual;
- j. Username or email address in combination with a password or security questions and answers that would permit access to an online account; and
- k. Any of the data elements or any combination of the data elements described in (a)(i) of this subsection without the consumer's first name or first initial and last name if:
- l. Encryption, redaction, or other methods have not rendered the data element or combination of data elements unusable; and
- m. The data element or combination of data elements would enable a person to commit identity theft against a consumer.

Personal Information does not include publicly available information that is lawfully made available to the general public from federal, state, or local government records.

Disaster Recovery

If Govstream is providing a solution to a stated “critical” solution, then it must maintain and provide a disaster recovery site with complete replication of the production environment in a geographically and seismically diverse location. In the event of an unscheduled outage where the outage is estimated to be greater than allowed by the recovery time objective, execution of the DR (as defined below) plan is assumed.

If Govstream is providing a solution to a stated “not critical” solution, then it must maintain a disaster recovery plan that demonstrates how the recovery time objective will be met. In the event of an unscheduled outage where the outage is estimated to be greater than allowed by the recovery time objective, execution of the DR plan is assumed.

The DR plan must be practiced regularly.

City must maintain and use a disaster recovery call-tree of key City staff that should be notified in the event of Govstream must enact their DR plan.

Encryption

Data at rest must be stored in compliance with the prevailing standard (e.g. CJIS, PII, PCI, HIPAA), which may include data encryption at various levels.

Data in transit must be protected in compliance with the prevailing standard (e.g. CJIS, PII, PCI, HIPAA) using TLS and AES algorithms configured to be consistent to those standards.

Identity and Access Management

The City employs active directory for user authentication. When Possible, any component enabling user access should have the ability to integrate with active directory, directly or through SAML single sign-on, for user authentication.

Solutions that do not support Active Directory must support password strength capabilities consistent with industry standards (e.g. NIST SP800-53), as applicable.

When possible, solutions should support multi-factor authentication for local and remote access.

Incident Management

Govstream must maintain and use a call-tree of key City staff to contact in the event that Govstream is experiencing an incident that will impact the City service.

Govstream must supply a contact for support that can assist the City in incident management for any integration to the City’s service.

Jurisdiction

Data stored as part of the Services must be stored in a location subject to United States Laws.

Recovery Time Objective

The solution should implement an appropriate architecture to support the availability requirements stated as a requirement in this document and enable a Recovery Time Objective (RTO) within the stated RTO period, to include concepts such as geographical load balancing, clustering, etc.

Security

If Govstream is providing a SaaS solution then it must regularly test their computing environment using proactive security procedures such as perimeter defense and network intrusion detection monitoring of critical network segments, as well as traffic between web servers and load balancers.

Govstream must utilize a system to alert on detection of suspicious activity.

Within sixty (60) days prior to the start date of City’s Term, and regularly throughout the Term thereafter, Govstream shall perform external vulnerability and penetration testing, and upon reasonable request, shall provide reasonable evidence to the City that such testing has been performed, for all internet facing firewalls, routers, web servers and other assets.

Within sixty (60) days prior to the start date of City's Term, and regularly throughout the Term thereafter, Govstream shall perform authenticated internal vulnerability assessment of the network and systems to identify potential weaknesses and inconsistencies with their general security policy and, upon reasonable request, shall provide reasonable evidence to the City that such testing has been performed.

Govstream must implement a system to monitor and handle denial of service attacks, and other such threats, that would limit Govstream's access to the Service.

The City reserves the right to perform external scans of the Software environment at their expense to the extent necessary to ensure compliance with the terms of this Agreement. Govstream agrees to reasonably cooperate in the performance of such scans.

Govstream will be required to complete a risk assessment questionnaire prior to the start date of City' Term and shall update the questionnaire annually throughout the Term thereafter.

Definitions

“**AES**” means Advanced Encryption Standard.

“**CJIS**” means Criminal Justice Information System.

“**DR**” means Disaster Recovery.

“**GDPR**” means General Data Protection Regulation.

“**HIPAA**” means Health Insurance Portability and Accountability Act .

“**IDS**” means Intrusion Detection System.

“**NIST**” means National Institute of Standards and Technology.

“**PCI**” means Payment Card Industry.

“**PII**” means Personally Identifiable Information.

“**RPO**” means Recovery Point Objective.

“**RTO**” means Recovery Time Objective.

“**SAML**” means Security Assertion Markup Language.

“**SLA**” means Service Level Agreement.

“**SOC**” means System and Organization Controls.

“**TLS**” means Transport Layer Security.

EXHIBIT F

INSURANCE REQUIREMENTS

Cyber & Errors & Omissions Policy

- Cyber First-Party: \$500K aggregate
- Cyber Third-Party: \$1M aggregate
- Errors & Omissions: \$1M aggregate

EXHIBIT A

STATEMENT OF WORK

1. **Pilot Scope.** During the Pilot Term, Govstream shall configure and deploy the Services detailed on the SaaS Services Order Form.

2. **Integrations.** During the Pilot Term, Govstream shall configure the following data connections to ground the Services in the City’s operational data. Govstream shall be responsible for all engineering and ongoing maintenance of each connection. The City shall be responsible for providing Govstream with the access credentials, sandbox environments, and advance notice of any system changes necessary to enable and maintain the connections described below. The following integrations are required for the Pilot Term: (i) ingestion of City municipal code and relevant website content into the Services knowledge base; (ii) GIS property and zoning data, using public endpoints; and (iii) submission rules for each permit type in scope, configured as structured workflows within the Services. Govstream shall also endeavor to configure an integration with the City’s permitting system during the Pilot Term to enable real-time permit status lookups and application data sync. This integration is subject to the availability of a usable API. If no usable API is available, Govstream shall develop an alternative approach, which may extend the integration timeline. Upon Pilot Conversion, Govstream shall additionally configure an integration with the City’s historical permit document repository to enable staff search of past permit files and decisions, and an Exchange/Outlook integration to support email-based inquiry management.

3. **City Responsibilities.** The City shall provide the following resources during the Pilot Term:

| Role | What They Do | Estimated Time |
|---|---|---|
| Project Manager / Internal Champion | Primary point of contacts from Permit Services and IT. Coordinates access, schedules staff sessions, tracks progress, removes blockers. | ~[45] hours total for the Pilot Term |
| Subject Matter Experts (planning, building, fire, civil, permit techs) | Validate system accuracy, flag edge cases, review scenarios, confirm the system reflects how each discipline actually works. | ~1.5 hours/week max per discipline |
| IT Support | Security audit, integration enablement (API access, credentials, sandbox environments, firewall rules). | 20–30 hours total |
| Executive Sponsor | Steering, go/no-go decisions, escalation path, alignment with broader City priorities. | ~2 hours/month |

These estimates are based on our experience with similar deployments. Govstream will work with the project manager to schedule all staff interactions with minimal disruption to day-to-day operations.

4. **Delivery Plan.** The Pilot Term shall not exceed twelve (12) weeks from the Effective Date, with a target completion of eight (8) weeks. Govstream shall perform the following activities during each phase:

Phase 1: Discovery and Configuration (Weeks 1–3)

- Joint kickoff workshop with permitting staff. Align on scope, priority permit types, success criteria, and points of contact.
- Security review and data-sharing agreement executed.
- Govstream ingests City’s municipal code, zoning maps, GIS layers, critical area data, and permit submission requirements. Iterative validation with staff.

- Integration discovery: permitting system API access, historical permit file store, Outlook/Exchange connectivity, GIS services.
- PermitGuide internal staff agent and Application Assistant (including KBYA) configured for priority residential permit types (e.g., Residential Building Permits and Site Work Permits with all associated permit subtypes).
- Baseline current metrics: intake duration, resubmittal rate, inquiry volume by channel, overall permit timelines.

Phase 2: Testing and Staff Validation (Weeks 4–6)

- PermitGuide internal staff agent goes live. Staff ask permitting questions and get instant, citation-backed answers drawn from Everett’s codes, property data, permit history, and connected systems.
- Application Assistant intake flow (KBYA through completeness review) tested against real-world scenarios with continuous staff feedback.
- Staff validate accuracy: flag wrong answers, missing context, edge cases. System improves daily.
- **Phase Gate:** Govstream shall conduct scenario-based validation using approximately 100 test scenarios across three tiers: (i) approximately 30 complete, code-compliant applications expected to pass through the system without flags; (ii) approximately 30 applications that are substantively complete but missing critical information, which the system should identify and flag; and (iii) approximately 30 non-compliant or incomplete applications, which the system should flag and route toward resolution. Govstream shall deliver to the City a written accuracy scorecard summarizing the system's performance across all three tiers prior to broader deployment.

Phase 3: Refinement and Reporting (Weeks 7–8+)

- Continued iterative improvement based on staff feedback and real usage patterns.
- Staff onboarding and training: ensure all Permit Services staff are comfortable using PermitGuide and Application Assistant in their daily workflow.
- Performance report delivered to the City and Challenge Seattle: accuracy metrics, usage data, staff satisfaction, and measured impact against baseline.
- Joint review of Pilot Phase performance report prior to the Pilot Conversion Date.

5. Commercial Terms. All fees, payment terms, and conversion mechanics are governed by the Order Form. This Exhibit A governs scope, deliverables, timeline, and success criteria only.


6. Success Criteria. The parties agree to evaluate the following metrics in assessing Pilot Phase performance, as reflected in the performance report delivered pursuant to Section 4 of this Exhibit:


| Metric | Target |
|--|--------|
| Reduction in resubmissions to achieve review-ready completeness | ≥ 50% |
| Reduction in incoming inquiries staff must manage (pre-application and during-application support) | ≥ 30% |
| First-time application success rate: accurate guidance such that an applicant following it submits a complete application on the first attempt | ≥ 65% |

7. Acknowledgment. By signing below, the parties acknowledge this Statement of Work as Exhibit A to the SaaS Services Agreement.

Safouen Rabah



| | |
|--|--|
| Saf Rabah, Founder & CEO Govstream.ai Date: <u>07/01/2026</u> | Cassie Franklin, Mayor City of Everett Date: <u>07/02/2026</u> |
| |  APPROVED AS TO FORM OFFICE OF THE CITY ATTORNEY |

| | |
|---|---|
|  | Attest: <i>Maria</i> Office of the City Clerk |
|---|---|












Govstream Agreement_062926_rev.SD1

Final Audit Report

2026-07-02

| | |
|-----------------|--|
| Created: | 2026-07-01 |
| By: | Marista Jorve (mjorve@everettwa.gov) |
| Status: | Signed |
| Transaction ID: | CBJCHBCAABAAoWzZwpj1tgY5TE9lzSpLn75T_bjHB6LY |

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